

DABBAGH WELFARE TRUST

SKARDU & GILGIT TOUR 2027

WELFARE & SIGHTSEEING TOUR

BOOKING TERMS & CONDITIONS

Tour Commencement: 28 March 2027

Tour Duration: 9 Days

Starting Point: Skardu, Pakistan. Arrival 28th March 2027

Tour Destinations: Skardu and Gilgit

Finishing Point: Skardu Airport, Pakistan — morning transfer on 5 April 2027

Organiser: Dabbagh Welfare Trust

Package Type: Ground arrangements only — all flights excluded

Tour Purpose: Group sightseeing, humanitarian aid delivery and charitable project visits

IMPORTANT INFORMATION FOR ALL

PARTICIPANTS Dabbagh Welfare Trust's Skardu & Gilgit Tour 2027 combines group sightseeing with a humanitarian welfare mission. Participants will have opportunities, subject to local arrangements, to accompany Trust representatives in the hand-delivery of humanitarian aid, visits to charitable projects and support for communities in need.

FLIGHTS ARE NOT INCLUDED IN THE TOUR PACKAGE. Dabbagh Welfare Trust does not arrange, book, supply or pay for international or domestic flights as part of this tour. All participants are responsible for arranging their own flights to Pakistan, any domestic flights required to reach Skardu, their departure flight from Skardu to Islamabad or Lahore on 5 April 2027, and all subsequent return or onward travel. Participants must provide their arrival and departure flight details to the tour organisers and promptly notify them of any changes. Flight delays, cancellations, missed connections, rescheduling and associated costs are the responsibility of the individual traveller, subject to their rights against airlines, booking providers and insurers.

The tour will normally proceed according to the agreed itinerary regardless of individual flight disruptions. Our on-ground team will endeavour to provide reasonable assistance wherever practicable, provided this does not compromise the safety, wellbeing, scheduled activities or travel arrangements of the remaining participants.

The tour begins in Skardu. The group will travel to Skardu on 4 April 2027 for an overnight stay, followed by transfers to Skardu Airport on the morning of 5 April 2027 for travellers to catch their independently booked flights to Islamabad or Lahore. Travellers must plan their onward journeys around their domestic flight from Skardu, allowing sufficient time for connections. These terms must be read alongside the final confirmed itinerary, price, payment schedule, cancellation policy and Privacy Notice.

1. DEFINITIONS AND INTERPRETATION

1.1. "Dabbagh Welfare Trust", "the Trust", "we", "us" and "our" refer to the legal entity responsible for organising the tour, subject to confirmation of its registered details.

1.2. "Participant", "traveller", "customer", "you" and "your" refer to any person making a booking or participating in the tour.

1.3. "Tour" refers to the Skardu & Gilgit Tour 2027.

1.4. "Tour package" refers to the ground-based travel services expressly included in the confirmed booking agreement.

1.5. "Welfare activities" refers to humanitarian aid distributions, charitable project visits, community support activities and other authorised charitable work undertaken during the tour.

1.6. "Booking confirmation" refers to written confirmation issued by the Trust accepting a participant's booking.

1.7. "Itinerary" refers to the final schedule of destinations, activities, accommodation, transport and welfare arrangements supplied to participants.

1.8. These Terms & Conditions form part of the booking contract together with the confirmed itinerary, price, payment schedule and applicable pre-contract information.

1.9. Nothing in these terms excludes or restricts statutory rights that cannot lawfully be excluded.

2. NATURE AND SCOPE OF THE TOUR

2.1. Dabbagh Welfare Trust is organising a nine-day group sightseeing and humanitarian welfare delivery tour through northern Pakistan.

2.2. The tour will commence in Skardu on 28 March 2027, continue through the Gilgit region and return to Skardu on 4 April 2027 for an overnight stay. The tour will conclude with transfers to Skardu Airport on the morning of 5 April 2027.

2.3. In addition to visiting the scenic and cultural destinations of northern Pakistan, the tour has an important charitable and humanitarian purpose. Participants will have the opportunity to accompany Dabbagh Welfare Trust representatives in the delivery of humanitarian aid, welfare assistance and charitable projects to communities and beneficiaries in need.

2.4. Subject to local arrangements, safeguarding considerations and the needs of beneficiaries, the tour may, where possible, include:

- Hand-delivery of humanitarian aid and essential supplies.
- Distribution of welfare assistance to eligible individuals and families.
- Visits to charitable and community development projects supported by Dabbagh Welfare Trust.
- Opportunities to meet local project representatives and observe the impact of charitable initiatives.
- Participation in organised welfare distribution activities under the supervision of Trust representatives.
- Visits to communities benefiting from the Trust's humanitarian and development programmes.

2.5. The welfare component is an integral purpose of the tour and reflects Dabbagh Welfare Trust's charitable mission of supporting vulnerable communities and delivering meaningful assistance to those in need.

2.6. All welfare activities will be coordinated by the Trust and its authorised representatives. Activities will be conducted with due regard for the dignity, privacy, safety and wellbeing of beneficiaries and participants.

2.7. The precise welfare projects, beneficiary locations, distribution activities and quantities of aid will depend on assessed needs, available resources, local circumstances and operational arrangements. Specific projects or distributions are not guaranteed unless expressly confirmed.

2.8. Participants must follow the instructions of Trust representatives during welfare visits and distributions. No participant may independently promise, distribute or allocate aid on behalf of the Trust without prior authorisation.

2.9. The tour package is a ground-arrangements-only package. No international or domestic flights are included. Participants are responsible for all independent flight arrangements and associated disruptions, as detailed in Clause 16.

2.10. The group will travel to Skardu on 4 April 2027 and stay overnight. Transfers to Skardu Airport will be provided on the morning of 5 April 2027 for travellers to catch their independently booked domestic flights to Islamabad or Lahore. Participants must provide their flight details to the tour organisers and promptly advise them of any changes so that airport transfers can be coordinated. All flights and onward travel arrangements are the responsibility of the individual traveller.

3. BOOKING PROCEDURE AND CONFIRMATION

- 3.1. Participants must complete the official booking form and provide the information reasonably required to administer their booking.
- 3.2. All bookings are subject to availability and acceptance by Dabbagh Welfare Trust.
- 3.3. Submission of a booking form does not automatically guarantee a place.
- 3.4. A booking becomes binding only when written acceptance is issued in accordance with the confirmed booking process.
- 3.5. Participants must ensure that all information supplied is accurate.
- 3.6. The person making a booking on behalf of others must have appropriate authority to do so.
- 3.7. Participants should not make non-refundable independent flight reservations in reliance on an unconfirmed tour booking.
- 3.8. Even after confirmation, participants should consider the risks of independently arranged flights and obtain appropriate insurance.

4. ACCURACY OF TOUR INFORMATION

- 4.1. The Trust will take reasonable care to ensure that information published about the tour is accurate.
- 4.2. Itinerary details, accommodation, transport arrangements, sightseeing schedules and welfare activities may require changes due to operational, weather or safety considerations.
- 4.3. Material changes before booking confirmation will be disclosed to prospective participants.
- 4.4. Changes after confirmation will be managed in accordance with the booking contract and applicable consumer protection law.
- 4.5. Participants should review their booking confirmation promptly and report inaccuracies.

5. TRAVEL INSURANCE

- 5.1. Comprehensive travel insurance is a mandatory condition of participation.
- 5.2. Participants must independently obtain suitable insurance for their entire journey, including periods before and after the organised tour.
- 5.3. Insurance should provide appropriate cover for:
 - Emergency medical treatment.
 - Hospitalisation, medical evacuation and repatriation.
 - Cancellation or curtailment.
 - International and domestic flight delays or cancellations.
 - Missed departures and missed connections.
 - Alternative flights and additional accommodation.
 - Loss, theft or damage to luggage.
 - Travel disruption caused by weather or road closures.
 - Relevant mountain travel and altitude-related risks.
 - Personal liability.
 - Any relevant activities undertaken during the welfare programme.
- 5.4. Participants must check that their insurance covers all intended destinations, including areas subject to

government travel advice.

5.5. The Trust may request reasonable evidence of suitable insurance before departure.

5.6. The Trust is not responsible for arranging, purchasing or administering participants' travel insurance.

5.7. Failure to obtain insurance does not remove any statutory rights or remedies against the Trust.

6. PASSPORTS, VISAS AND ENTRY REQUIREMENTS

6.1. Participants are responsible for holding valid travel documents and obtaining any visas or entry permissions required for Pakistan.

6.2. Participants must verify the requirements applicable to their nationality and personal circumstances.

6.3. Any guidance supplied by the Trust is provided as general assistance and does not guarantee visa approval or admission.

6.4. Participants are responsible for ensuring that their documentation is correct and valid.

6.5. Visa fees and third-party processing charges are not included unless expressly stated.

6.6. Participants who are unable to travel because of missing or invalid documents should contact the Trust promptly. Their rights and any applicable cancellation charges will be determined under the contract and applicable law.

7. TOUR PRICING AND PAYMENT

7.1. The tour price covers only the services expressly identified in the confirmed ground-arrangements package.

7.2. The tour price does not include international flights, domestic flights, airline baggage charges, flight changes or any other flight-related expenses.

7.3. Participants must pay independently for their own flights and associated travel arrangements.

7.4. The final price and payment schedule will be communicated before bookings are accepted. Commercial details to be confirmed:

- Tour price per participant: [To be confirmed]
- Booking deposit: [To be confirmed]
- Balance payment deadline: [To be confirmed]
- Accepted payment methods: [To be confirmed]
- Single-room supplement: [To be confirmed]
- Minimum group size, if applicable: [To be confirmed]

7.5. Participants must make payments in accordance with the agreed schedule.

7.6. Where a payment is overdue, the Trust may provide a reasonable opportunity to remedy the non-payment before cancelling the booking.

7.7. Any cancellation charges resulting from non-payment must be reasonable, agreed and lawful.

7.8. The tour booking fee does not automatically constitute a charitable donation. Any portion allocated to charitable activities will be clearly identified before booking.

7.9. Any optional charitable donations will be accounted for separately from the tour price and administered in accordance with the Trust's applicable charitable and financial obligations.

8. CHANGES TO TOUR PRICES

8.1. Prices may be revised before a booking becomes binding.

8.2. Once a booking is confirmed, price changes will be permitted only where expressly authorised by the contract and applicable law.

8.3. Where the Package Travel and Linked Travel Arrangements Regulations 2018 apply, any price increase must satisfy the statutory conditions, including those relating to permissible cost changes, notice and timing.

8.4. Participants will receive any applicable right to a price reduction or to terminate their booking where required by law.

9. AMENDMENTS REQUESTED BY PARTICIPANTS

9.1. Requests to amend confirmed bookings must be submitted in writing.

9.2. Changes are subject to availability and applicable supplier conditions.

9.3. Reasonable additional costs may apply and will be explained before the amendment is processed.

9.4. Participants remain responsible for making any corresponding changes to independently booked flights.

9.5. The Trust will not reimburse airline amendment fees arising solely from a participant's voluntary booking changes.

9.6. This provision does not restrict any statutory remedy arising from a change or breach attributable to the Trust.

10. TRANSFER OF BOOKING

10.1. Where the tour qualifies as a package under applicable law, participants may transfer their booking to another eligible person by giving reasonable notice.

10.2. Notice provided at least seven days before departure will be regarded as reasonable for a qualifying package transfer.

10.3. The replacement participant must satisfy all relevant booking and travel requirements.

10.4. The original and replacement participants may be jointly responsible for outstanding payments and reasonable transfer costs.

10.5. Any transfer costs must reflect actual costs incurred and comply with applicable law.

10.6. Independently booked flights are not transferred by the Trust. Participants must deal directly with their airline or booking provider.

11. CANCELLATION BY PARTICIPANTS

11.1. Cancellation requests must be submitted in writing to Dabbagh Welfare Trust.

11.2. The date on which written notice is received will normally determine the applicable cancellation period.

11.3. The following is a proposed cancellation schedule, subject to approval and confirmation that the charges are reasonable and legally compliant.

Notice before tour commencement Proposed cancellation charge

75 days or more 5% of total tour price

60–74 days 10% of total tour price

30–59 days 80% of total tour price

Less than 30 days 100% of total tour price

11.4. The final cancellation schedule must be clearly disclosed before a booking becomes binding. The proposed percentages are not yet approved.

11.5. Cancellation charges must be reasonable and take account of applicable legal requirements, including

anticipated cost savings and the potential to resell the booking.

11.6. Where qualifying package travel legislation permits cancellation without a termination fee due to unavoidable and extraordinary circumstances at or near the destination that significantly affect performance of the package or carriage to the destination, those rights will take precedence.

11.7. Cancellation of independently booked flights is entirely separate from cancellation of the ground tour.

11.8. Participants are responsible for contacting their airline, booking agent or insurer regarding flight cancellation costs and any available refunds.

11.9. Flight cancellation does not automatically cancel the participant's ground- tour booking. Participants must notify the Trust if they wish to cancel.

12. REFUNDS

12.1. Refunds will be calculated according to the agreed booking contract and applicable law.

12.2. Any lawful deductions will be explained where required.

12.3. Deposits and supplier charges are not automatically non-refundable merely because they are described as such.

12.4. Where a statutory refund is due following termination of a qualifying package, it will be processed without undue delay and within the applicable statutory deadline, generally no later than 14 days.

12.5. The Trust does not administer refunds for independently purchased flights.

12.6. Participants must seek any flight refunds, compensation or insurance payments directly from the relevant provider.

12.7. Nothing in this section excludes the Trust's responsibility for losses caused by its own actionable breach of contract or statutory duty.

13. CANCELLATION BY DABBAGH WELFARE TRUST

13.1. The Trust may need to cancel the tour where circumstances prevent its safe or practical delivery.

13.2. Such circumstances may include serious security risks, natural disasters, government restrictions, unavoidable and extraordinary circumstances, or insufficient participant numbers where a minimum group size has been expressly agreed.

13.3. Participants will be informed promptly of any cancellation.

13.4. Refunds and any applicable compensation will be provided in accordance with the booking contract and relevant law.

13.5. Where the tour is a qualifying package and cancellation is due to insufficient participant numbers, the applicable statutory notice requirements must be met.

13.6. For a nine-day qualifying package, the statutory deadline for cancellation due to insufficient numbers is generally no later than 20 days before departure.

13.7. Because flights are independently booked, the Trust will not automatically be responsible for airline cancellation fees or unused flight tickets following cancellation of the ground tour.

13.8. However, this clause does not exclude any right to recover reasonably foreseeable losses or other remedies where the Trust is legally responsible.

14. ITINERARY CHANGES

14.1. The tour operates through mountainous regions where weather, road conditions, local restrictions and transport availability may affect the itinerary.

- 14.2. Reasonable operational adjustments may be made where necessary.
- 14.3. Changes may involve sightseeing schedules, accommodation, transport routes, departure times, welfare visits or the order of activities.
- 14.4. Participants will be informed of significant changes as soon as reasonably practicable.
- 14.5. Where a change significantly affects the main characteristics of a qualifying package, participants will receive the options and remedies required by law.
- 14.6. Participants remain responsible for managing independently booked flights, but the Trust's responsibility for any actionable failure in its contracted services remains unaffected.

15. UNAVOIDABLE AND EXTRAORDINARY CIRCUMSTANCES

- 15.1. Events beyond the reasonable control of the Trust or its suppliers may disrupt the tour.
- 15.2. These may include severe weather, snowfall, flooding, landslides, earthquakes, civil unrest, government restrictions, public health emergencies or significant transport disruption.
- 15.3. The Trust will take reasonable steps to protect participants and minimise disruption.
- 15.4. Alternative arrangements may be necessary where planned services cannot safely or reasonably be delivered.
- 15.5. Any entitlement to refunds, alternative arrangements, accommodation, assistance or compensation will be determined under the contract and applicable law.
- 15.6. Such circumstances do not automatically remove statutory rights.

16. FLIGHTS, INDEPENDENT TRAVEL ARRANGEMENTS,

DELAYS AND CANCELLATIONS

16.1. Flights Are Not Included Dabbagh Welfare Trust's Skardu & Gilgit Tour 2027 is a ground-arrangements-only package. No international or domestic flights are included in the tour price or provided as part of the package. All participants are solely responsible for arranging, booking, paying for and managing their own flights, including:

- International flights between the United Kingdom or another departure country and Pakistan.
- Domestic flights within Pakistan, including flights to Skardu and departure flights from Skardu to Islamabad or Lahore on 5 April 2027.
- Return or onward flights from Islamabad or Lahore, according to the destination of their domestic flight from Skardu.
- Connecting flights and associated travel arrangements. Participants must ensure their travel plans enable them to arrive at the designated meeting point in Skardu at the agreed time and catch their independently booked departure flight from Skardu following the morning airport transfer on 5 April 2027. Participants must provide the tour organisers with their arrival and departure flight details and promptly notify them of any changes.

16.2. Flight Delays, Cancellations and Disruptions All matters relating to independently booked flights are the responsibility of the individual traveller. These include flight delays, cancellations, missed connections, rescheduling, diversions, denied boarding, airline operational changes and baggage-related issues. Participants are responsible for communicating with their airline or booking agent, arranging alternative flights where necessary and meeting any additional costs. Dabbagh Welfare Trust is not responsible for reimbursing costs or losses arising solely from independently arranged flights, except where liability arises from the Trust's own breach of contract or another legal obligation.

16.3. Late Arrival and Missed Tour Arrangements Participants who are unable to arrive in Skardu at the scheduled commencement of the tour due to flight delays, cancellations or other independently arranged

travel disruptions must notify the tour organisers as soon as reasonably possible. The tour will normally proceed according to its published schedule. Dabbagh Welfare Trust is not obliged to delay the commencement of the tour, postpone scheduled departures or alter the group itinerary to accommodate individual flight disruptions. Participants arriving late may be required to make their own arrangements to join the group at its current location. Any additional accommodation, transportation, meals or other expenses incurred in joining the group will normally be the responsibility of the affected participant. Any entitlement to a refund or other remedy will remain subject to the booking contract and applicable law.

16.4. Support from the On-Ground Tour Team Dabbagh Welfare Trust recognises that flight disruption can be stressful and will endeavour to provide reasonable assistance to affected participants wherever practically possible. Such assistance may include:

- Providing information about the group's current location and forthcoming itinerary.
- Advising on possible transport arrangements to rejoin the group.
- Helping participants communicate with local transport or accommodation providers.
- Assisting with coordination of alternative ground transfers, subject to availability.
- Offering reasonable guidance and support during unexpected travel disruption. This assistance is conditional upon it being reasonably practicable and not adversely affecting the safety, wellbeing, scheduled activities, transport arrangements or overall experience of the remaining group participants. The on-ground team will prioritise the safe and orderly delivery of the agreed group itinerary. The Trust is not required to divert group vehicles, delay group departures, cancel planned activities or incur unreasonable additional costs to accommodate an individual's independently arranged flight disruption. Where assistance involves additional third-party costs, these will normally be payable by the affected participant, subject to applicable law.

16.5. Return Flights and Tour Completion The group will travel to Skardu on 4 April 2027 for an overnight stay. Transfers to Skardu Airport will be provided on the morning of 5 April 2027 for travellers to catch their independently booked flights to Islamabad or Lahore. Participants must provide their flight details to the tour organisers and promptly notify them of any changes to enable transfer coordination. Dabbagh Welfare Trust does not provide, arrange, book or pay for any international or domestic flights. Participants must arrange and pay for their own departure flight from Skardu and plan all subsequent return or onward travel according to whether that domestic flight arrives in Islamabad or Lahore, allowing sufficient time for baggage collection, re-check-in and onward connections. Dabbagh Welfare Trust will not be responsible for missed return or onward flights arising solely from independently arranged flight schedules or circumstances outside its contractual responsibilities. Participants are strongly advised to allow appropriate flexibility when booking onward travel, taking account of possible road closures, weather disruption and transport delays in northern Pakistan. Nothing in this clause removes the Trust's responsibility for failures in the ground services it has contracted to provide.

16.6. Travel Insurance Participants must obtain appropriate travel insurance covering independently arranged flights, flight cancellation, missed connections, travel delays, missed departures, additional accommodation, alternative transportation and disruption to their planned journey. Participants are responsible for pursuing any eligible claims directly with their airline, booking provider or travel insurer.

16.7. Protection of the Wider Group The tour is organised as a group travel experience, and the interests, safety and reasonable expectations of all participants must be considered. While Dabbagh Welfare Trust will endeavour to support individuals experiencing travel difficulties, the needs of one participant will not ordinarily take precedence over the agreed arrangements for the wider group. Any exceptional adjustment will be made at the discretion of the tour leadership, acting reasonably and subject to the Trust's contractual and statutory obligations. Nothing in this clause excludes or restricts any liability or consumer rights that cannot lawfully be excluded.

17. ASSISTANCE DURING THE TOUR

17.1. Participants experiencing difficulties should contact the designated tour leader or local representative promptly.

17.2. The Trust will provide reasonable assistance in accordance with its contractual and statutory responsibilities.

17.3. Assistance may include information about medical services, local authorities, communications and alternative travel arrangements.

17.4. Emergency contact details will be provided before departure.

17.5. The tour team will take account of the needs and safety of the wider group when arranging discretionary assistance.

17.6. Any costs recoverable from participants for assistance will be limited to amounts permitted by applicable law.

18. HEALTH, FITNESS AND MEDICAL REQUIREMENTS

18.1. Participants should assess their fitness for travel involving mountain roads, varying altitudes, extended journeys and potentially limited medical facilities.

18.2. Participants with relevant medical concerns should seek appropriate professional advice before travelling.

18.3. Relevant accessibility, dietary or health-related support requirements should be communicated confidentially before booking where necessary.

18.4. Participants are responsible for carrying sufficient prescribed medication and complying with relevant medication transport requirements.

18.5. The Trust will consider reasonable adjustments and explain genuine practical limitations before confirming arrangements.

18.6. The Trust may request information necessary to assess whether particular arrangements can be delivered safely and appropriately, subject to equality and data protection law.

19. ALTITUDE, WEATHER AND MOUNTAIN TRAVEL

19.1. Parts of the Skardu and Gilgit regions are located at significant altitude.

19.2. Participants may encounter reduced oxygen levels, changing temperatures, uneven walking surfaces and challenging road conditions.

19.3. Travel may involve narrow mountain roads, steep gradients and variable journey times.

19.4. Participants must follow reasonable safety guidance issued by tour representatives and transport providers.

19.5. Activities may be changed, suspended or cancelled where conditions make them unsafe.

19.6. Applicable rights to alternative arrangements, price reductions or compensation remain unaffected.

20. ACCOMMODATION ARRANGEMENTS

20.1. Accommodation will be provided as specified in the confirmed itinerary.

20.2. Room allocation will depend on the booking category selected.

20.3. Single-room supplements and sharing arrangements will be disclosed before booking.

20.4. Special requests cannot be guaranteed unless expressly confirmed.

20.5. Where accommodation changes are necessary, the Trust will seek appropriate alternatives and comply with applicable contractual and statutory obligations.

21. MEALS AND DIETARY REQUIREMENTS

21.1. Meals included in the package will be specified in the final itinerary.

21.2. Meals not expressly included will be the participant's responsibility.

21.3. Dietary requirements should be communicated before departure.

21.4. Reasonable efforts will be made to communicate relevant requirements to service providers.

21.5. Participants with severe allergies or medically necessary dietary restrictions should take appropriate precautions and seek confirmation of arrangements where possible.

22. PARTICIPANT CONDUCT AND RESPONSIBILITIES

22.1. Participants must behave respectfully towards fellow travellers, tour representatives and local communities.

22.2. Participants are expected to:

- Comply with applicable laws.
- Follow reasonable safety instructions.
- Respect local customs and traditions.
- Observe agreed meeting times.
- Avoid conduct that endangers others.
- Treat accommodation and transport facilities with reasonable care.
- Respect the dignity and privacy of beneficiaries encountered during welfare activities.

22.3. Serious misconduct may result in proportionate action, including exclusion from an activity or termination of participation where lawful and justified.

22.4. Any action taken will be subject to applicable legal rights and a fair assessment of the circumstances.

23. PUNCTUALITY AND GROUP COORDINATION

23.1. Participants must attend designated meeting points at communicated times.

23.2. Group transport, scheduled sightseeing and welfare activities will normally proceed according to the itinerary.

23.3. The Trust is not ordinarily required to delay the wider group because an individual participant is late.

23.4. Where a participant misses an activity or transport through their own actions, they may be responsible for reasonable additional costs of rejoining the group.

23.5. Reasonable assistance will be provided where practicable and where required by law.

24. TRANSPORT AND ROAD SAFETY

24.1. Ground transportation will be arranged using suitable vehicles and providers appropriate for the itinerary.

24.2. Participants must comply with applicable road safety requirements, including seat-belt rules.

24.3. Drivers and tour representatives may adjust routes or schedules for legitimate safety reasons.

24.4. Participants must not pressure drivers to travel in unsafe conditions or take unauthorised routes.

24.5. Travel times are estimates and may be affected by traffic, weather, checkpoints and road conditions.

25. LUGGAGE AND PERSONAL BELONGINGS

25.1. Participants are responsible for taking reasonable care of their personal belongings.

25.2. Luggage restrictions imposed by transport providers must be observed.

25.3. Loss, theft or damage should be reported promptly to the tour representative and relevant authorities where appropriate.

25.4. The Trust's responsibility for any loss or damage will be determined by the contract, circumstances and applicable law.

25.5. Participants are encouraged to maintain appropriate insurance and keep important documents secure.

26. OPTIONAL ACTIVITIES AND INDEPENDENT EXCURSIONS

26.1. Activities expressly included in the confirmed itinerary form part of the tour contract.

26.2. Optional activities offered separately will be subject to their disclosed terms and applicable law.

26.3. Participants undertaking independent excursions should assess the suitability, safety and insurance implications of those activities.

26.4. Nothing in this clause excludes liability imposed by law.

27. CHILDREN AND YOUNG PARTICIPANTS

27.1. The minimum participation age and any child booking arrangements will be confirmed before bookings open.

27.2. Any participant under the age of 18 must travel with a parent or legally authorised guardian, unless an alternative arrangement has been expressly approved in writing by the Trust and is lawful and appropriately safeguarded.

27.3. Parents and legal guardians retain primary responsibility for the care, conduct, wellbeing and continuous appropriate supervision of children in their care throughout the journey and tour, including during transport, accommodation, sightseeing, meals and welfare activities. Children must not be left unattended or placed in the care of tour representatives without an expressly agreed, authorised arrangement.

27.4. Parents and guardians are responsible for ensuring that children follow safety instructions, remain with their responsible adult and are suitably supervised in mountainous areas, near roads or water, and at welfare distribution locations. They must assess whether individual activities are suitable for the child and promptly communicate relevant support needs.

27.5. The Trust and its tour representatives do not provide a childcare, babysitting or child-supervision service. The presence of tour leaders or welfare volunteers does not transfer parental or guardian responsibility to the Trust.

27.6. Parents and guardians must arrange children's passports, visas, travel permissions, insurance, medication and any legally required consent from persons with parental responsibility. Relevant room-sharing and transport arrangements will be confirmed before booking.

27.7. The Trust may restrict a child's participation in particular activities where reasonably necessary for safety, safeguarding, beneficiary dignity or operational reasons, subject to the booking contract and applicable law.

27.8. The Trust will maintain appropriate safeguarding procedures and remains responsible for its own legal duties, including duties arising from its negligence or the performance of contracted services. Nothing in this section excludes or limits any liability or statutory rights that cannot lawfully be excluded.

28. WELFARE DELIVERY, HUMANITARIAN ACTIVITIES AND

CHARITABLE PROJECT VISITS

28.1. The Skardu & Gilgit Tour 2027 combines group sightseeing with organised charitable and humanitarian activities delivered or supported by Dabbagh Welfare Trust.

28.2. Participants may be invited to assist in the hand-delivery of aid, visit welfare projects, observe community development initiatives and engage with local charitable representatives.

28.3. All welfare activities will be organised in accordance with the Trust's charitable objectives, relevant safeguarding procedures, local requirements and the needs of beneficiaries.

28.4. Participation in individual welfare activities may be restricted where necessary for safeguarding, security, privacy, health or operational reasons.

28.5. The Trust reserves the right to amend, postpone or cancel individual welfare visits or distributions where necessary to protect beneficiaries, participants or the proper delivery of charitable assistance. Any contractual rights affected by material changes remain applicable.

28.6. Participants must respect the dignity and confidentiality of beneficiaries. Photographs, videos or personal information relating to beneficiaries must not be collected, published or shared without appropriate authorisation and any legally required consent.

28.7. Participants must not make personal commitments, financial promises or representations on behalf of Dabbagh Welfare Trust without express authorisation.

28.8. Any donations collected for charitable purposes will be administered separately and transparently in accordance with the Trust's applicable financial controls, charitable objectives and legal obligations.

28.9. The tour booking fee does not automatically constitute a charitable donation. Any portion of the tour price allocated to charitable activities, or any separate donation requested, will be clearly identified in the final booking information.

28.10. The Trust will endeavour to provide participants with meaningful opportunities to witness and support its humanitarian work while ensuring that the safety, dignity and welfare of beneficiaries remain the overriding considerations.

28.11. Welfare activities will be supervised by authorised representatives. Participants must not independently distribute money, supplies or other assistance in the Trust's name without approval.

28.12. Participants must follow relevant safeguarding, health, safety and operational instructions during all welfare visits.

28.13. The Trust may restrict access to particular projects or beneficiaries where necessary to protect privacy, safety or the effective delivery of assistance.

28.14. FUNDRAISING LINKED TO THE TOUR

28.14.1. Fundraising is associated with this tour in support of Dabbagh Welfare Trust's charitable and humanitarian objectives. The specific fundraising campaigns, projects, suggested or required targets (if any), donation methods, deadlines and related arrangements will be communicated separately in writing.

28.14.2. A distinctive feature of this tour is the opportunity for participants to connect fundraising with direct experience of the Trust's charitable work, including meeting authorised project representatives or beneficiaries where appropriate, visiting supported projects and taking part in the supervised hand-delivery of aid. All such opportunities remain subject to safeguarding, beneficiary consent and dignity, local needs, safety and operational feasibility; no particular meeting, delivery or project visit is guaranteed unless expressly confirmed.

28.14.3. Any fundraising requirement that is a condition of booking or participation must be clearly disclosed before the booking becomes binding. Otherwise, participation in fundraising is voluntary. Fundraising monies and charitable donations are separate from the tour booking price unless expressly identified otherwise.

28.14.4. Any fundraising-linked incentives, rewards, discounts, benefits or eligibility arrangements are subject to separate fundraising incentive Terms & Conditions, which will be provided where relevant. Such terms will specify the applicable qualifying criteria, targets, verification arrangements, deadlines, availability and any restrictions; no incentive is guaranteed merely by booking the tour.

28.14.5. In the event of any inconsistency, the separate incentive terms govern the particular incentive, but do not override mandatory consumer rights or alter the confirmed tour contract without lawful agreement. Donations and fundraising proceeds will be handled in accordance with applicable charity law, fundraising standards and the Trust's financial controls.

28.14.6. Participants must not represent that they are authorised to fundraise, promise benefits, allocate aid or communicate on behalf of the Trust beyond the permissions expressly given to them. Any promotional material, beneficiary images or personal information must be used only with appropriate authorisation.

29. PHOTOGRAPHY, VIDEO AND PUBLICITY

29.1. Photographs and videos may be taken during the tour.

29.2. Identifiable images of participants will only be used for promotional purposes where an appropriate lawful basis exists.

29.3. Where consent is relied upon, separate and optional permission will be requested.

29.4. Declining promotional photography consent will not affect eligibility to participate.

29.5. Participants should respect the privacy of fellow travellers when taking and sharing photographs.

29.6. Photography involving welfare beneficiaries requires particular sensitivity. Participants must obtain appropriate authorisation and any legally required consent before photographing, recording or publishing identifiable images or information about beneficiaries.

29.7. No participant may use images of beneficiaries for personal fundraising, publicity or social media campaigns on behalf of the Trust without express permission.

30. PERSONAL DATA AND PRIVACY

30.1. Dabbagh Welfare Trust will process personal information in accordance with applicable data protection law, including the UK GDPR and Data Protection Act 2018 where relevant.

30.2. Information may include names, contact details, passport information, booking records, emergency contacts and relevant support requirements.

30.3. Personal information will be used for purposes connected with administering bookings, arranging travel services, coordinating authorised welfare activities, communicating essential information and meeting legal obligations.

30.4. Relevant information may be shared with service providers and authorised project representatives in Pakistan where necessary and lawful.

30.5. Additional protections will apply to sensitive personal information where required.

30.6. A separate Privacy Notice will explain lawful bases for processing, retention periods, international transfers and participants' rights.

31. CUSTOMER MONEY AND FINANCIAL PROTECTION

31.1. Before accepting payments, Dabbagh Welfare Trust will establish whether the tour constitutes a regulated package under applicable UK legislation.

31.2. Where insolvency protection is legally required, appropriate arrangements will be put in place and disclosed.

31.3. The final booking documentation will identify any applicable financial protection provider or arrangement.

31.4. As all flights are excluded from this tour package, the Trust is not offering a flight-inclusive package.

31.5. The absence of flights does not automatically remove all package travel obligations, and any applicable requirements for ground-based packages must still be satisfied.

31.6. No claim of financial protection will be made unless the necessary arrangements are actually in place.

32. RESPONSIBILITY AND LIABILITY

32.1. The Trust will exercise reasonable care in performing its contractual obligations.

32.2. Where the tour is a qualifying package, the legally designated organiser is responsible for the proper performance of the travel services included in that package, including services delivered by third-party providers.

32.3. Participants should report problems with contracted services without undue delay, taking account of the circumstances.

32.4. The Trust will take appropriate steps to remedy failures and provide any alternatives, price reductions or compensation required by law.

32.5. The Trust does not assume responsibility for the performance of independently booked flights merely because a participant is joining its ground tour.

32.6. The Trust remains responsible for any flight-related loss to the extent that liability arises from its own breach of contract or statutory duty.

32.7. Nothing in these terms excludes or limits liability for death or personal injury caused by negligence, fraud or any other liability that cannot lawfully be excluded.

32.8. Any other limitations of liability will apply only where permitted by law.

33. COMPLAINTS PROCEDURE

33.1. Participants should raise concerns with the tour leader or designated representative as soon as reasonably possible.

33.2. This allows an opportunity to investigate and resolve problems during the tour.

33.3. Unresolved complaints may be submitted in writing to Dabbagh Welfare Trust.

33.4. Complaints should include relevant booking details and a description of the issue.

33.5. The Trust will acknowledge complaints and aim to provide a fair response within a reasonable period.

33.6. This procedure does not restrict statutory rights or remedies.

34. GOVERNING LAW AND DISPUTES

34.1. Subject to the final contracting arrangements and mandatory consumer protections, these terms are intended to be governed by the law of England and Wales.

34.2. Disputes may be brought before courts having jurisdiction under applicable law.

34.3. Nothing in this clause deprives participants of mandatory legal protections available to them.

35. ORGANISER CONTACT INFORMATION

Organisation: Dabbagh Welfare Trust

Registered charity/company number: [To be confirmed]

Registered address: [To be confirmed]

Booking enquiries email: [To be confirmed]

Telephone: [To be confirmed]

Official website: [To be confirmed]

Emergency contact during tour: [To be provided before departure] Formal booking amendments, cancellation requests and complaints should be submitted to the designated contact address provided in the booking documentation.

36. ACCEPTANCE OF TERMS & CONDITIONS

36.1. Before entering into a confirmed booking, participants will be provided with the final Terms & Conditions and relevant pre-contract information.

36.2. Participants will be required to acknowledge that they have reviewed:

- The Booking Terms & Conditions.
- The confirmed itinerary.
- The tour price and payment schedule.
- The cancellation and refund policy.
- The package inclusions and exclusions.
- The Privacy Notice.
- Any applicable financial protection information.

36.3. Participants must specifically acknowledge that all international and domestic flights are excluded from the tour package.

36.4. Participants must acknowledge their responsibility for independently arranging flights and managing flight delays, cancellations, missed connections and associated costs.

36.5. Participants must acknowledge that the tour will normally proceed according to the group itinerary and that discretionary on-ground assistance is subject to practicality and the needs of the wider group.

36.6. Participants must acknowledge that the tour includes a humanitarian welfare component and that participation in welfare activities is subject to the Trust's instructions, safeguarding procedures and operational requirements.

36.7. Acceptance of these terms does not constitute consent to optional marketing or promotional photography.

36.8. Nothing in the acceptance process excludes statutory consumer rights.

MANDATORY BOOKING DECLARATIONS The following acknowledgements should appear as separate mandatory checkboxes on the official booking form.

Declaration 1 — Booking Terms & Conditions I confirm that I have read and understood Dabbagh Welfare Trust's Booking Terms & Conditions, including the payment, cancellation and refund provisions, and acknowledge the Privacy Notice.

Declaration 2 — Independent Flight Arrangements I acknowledge that all international and domestic flights are excluded from the Skardu & Gilgit Tour 2027 package and are not provided by Dabbagh Welfare Trust. I am responsible for arranging and paying for my own flights, including travel to Skardu, my departure flight from Skardu to Islamabad or Lahore on 5 April 2027, and all subsequent return or onward travel. I understand that the group will travel to Skardu on 4 April 2027 for an overnight stay and that an airport transfer will be provided on the morning of 5 April 2027. I must provide my flight details to the tour organisers and promptly notify them of any changes. I must plan my onward journey around my domestic flight from Skardu, allowing sufficient time for connections at Islamabad or Lahore as applicable. I understand that flight delays, cancellations, missed connections and related expenses are my responsibility, except where Dabbagh Welfare Trust is legally liable.

Declaration 3 — Group Travel and Flight Disruption I understand that the tour will normally

proceed according to the agreed itinerary and will not ordinarily be delayed or altered because of an individual's independently arranged flight disruption. I acknowledge that the on-ground team will endeavour to provide reasonable assistance where practicable, provided this does not adversely affect the safety, wellbeing or agreed arrangements of the remaining participants.

Declaration 4 — Welfare and Humanitarian Activities I understand that the tour combines sightseeing with humanitarian welfare delivery and charitable project visits. I agree to follow the instructions of authorised Dabbagh Welfare Trust representatives during welfare activities and to respect the dignity, privacy and wellbeing of beneficiaries. I understand that specific welfare projects, beneficiary visits and aid distributions may be adjusted according to local needs, safeguarding requirements and operational circumstances.

Declaration 4A — Children and Parental Responsibility

Where I book for or accompany a child, I acknowledge that I or the child's legally authorised guardian retain responsibility for the child's supervision, care and conduct throughout the tour, subject to the Trust's safeguarding and other legal obligations.

Declaration 4B — Fundraising and Separate Incentive Terms

I understand that fundraising is linked to the tour, that fundraising details will be communicated separately, and that any fundraising-related incentives have their own Terms & Conditions. I understand that particular welfare visits and hand-delivery opportunities depend on local and safeguarding arrangements.

Declaration 5 — Travel Insurance I confirm that I will obtain suitable travel insurance covering

my entire journey, including independently booked flights, cancellation, medical emergencies, travel disruption and relevant activities in northern Pakistan.

Declaration 6 — Participant Responsibilities I acknowledge my responsibility to hold the necessary travel documents, comply with applicable laws and reasonable safety instructions, observe group meeting times and behave respectfully towards fellow participants, local communities and welfare beneficiaries. All declarations are subject to applicable statutory rights.

END OF BOOKING TERMS & CONDITIONS

DABBAGH WELFARE TRUST

SKARDU & GILGIT TOUR 2027 Welfare & Sightseeing Tour